



**NORTHERN
KENTUCKY
BAPTIST
ASSOCIATION, INC.**

Sixty-Six Churches Serving Christ

RICHARD D. ROBBINS
DIRECTOR OF MISSIONS

3001 RIGGS AVENUE
ERLANGER, KY 41018-3045
PHONE/FAX (859) 727-6522
rrobbins@nkbaptist.org

March 15, 2004

Mr. Ben Hanks
NKOL
71 Cavalier Blvd., Ste# 130
Florence, KY 41042

Dear Ben:

At this time, we are happy to provide this solicited letter of recommendation.

Overall, we have been very satisfied with the consistent level of customer support and product knowledge provided by NKOL. We especially appreciate the prompt and courteous manner in which NKOL handles our service requests and technical support inquiries. This combination of good customer service and high quality product keeps us coming back to NKOL.

Sincerely,

Rick Robbins,
Executive Director
Northern Kentucky Baptist Association

RR:jd