

ML Barnard, INC.

DESIGN-BUILD SERVICES

"Dedicated to the Client's Needs"

December 15, 2003

To Whom It May Concern:

As a general contractor I have contracted with many different companies providing all types of products and services. The things I have found out over the years dealing with companies is, there are hundreds of companies out there that want to sell you their products but, there are only a few that will stand behind theirs and provide service in a timely manner. We have been dealing with NKOL for four and half years and have been extremely happy with the service they have provided.

The items that keep us coming back to NKOL are their fast, convenience, trustworthiness and honest service. During a break-in three years ago a couple of our computers were stolen and Ben Townsend came out over the weekend and had us back up and running by Monday morning. (All systems and networking running). This saved us a few thousand dollars and a ton of headaches. We have recently called upon NKOL for assistance with web development and design, which has been a bigger success then we ever dreamed, considering our industry.

We appreciate the availability to call upon the NKOL Group's expertise. No matter how big or small our problem is they always take the time out to listen and point us into the right direction. Since our introduction to NKOL we have not called upon any other computer companies and don't plan to in the future.

Thanks for your trustworthy service and allowing us to do what we do best, constructing buildings not having to worry about computer, networking, or web development problems.

Sincerely,



Michael L. Barnard
President